

Community and Corporate Organisation Policy and Scrutiny Panel

Work Plan – June 2018

11

The panel will consider issues of significant public concern, areas of poor performance, and areas where members think the council could provide better value for money.

1. CURRENT WORK

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Waste Scrutiny Steering Group	Refreshed ToR to reflect cross-remit working with SPED, to include: <ul style="list-style-type: none"> • New Waste Contract (see section 3.6 of the report to Council 19 July 2016) • Waste Strategy review 2018 • Implementation of revised kerbside collection rounds and new waste segregation regime 	Included within MTFP consideration Improved recycling Waste minimisation Efficiencies in service provision	Steering Group: David Oyns (Chairman), Peter Burden, Mark Canniford, James Clayton, Bob Garner, John Ley-Morgan, Terry Porter Additional Members: Charles Cave, Donald Davies, Deborah Yamanaka	Last reported to Panel: November 2017 Steering Group meetings: 3-4 times per year Site Visits July 2017 onwards Visits with crews Sept 2017 Visit to Viridor Feb 2018 Next meeting being arranged for July 2018

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Community Safety Steering Group (including Community Response)	<p>Development of a programme of partnership working between North Somerset Council and Avon and Somerset Police</p> <p>Ensuring an efficient and cohesive partnership response</p> <p>Public Space Protection Orders – consultation with all councillors</p>	<p>To inform the development of a programme to improve our community response and make the best use of limited resources across both organisations.</p> <p>To consider matters of community safety across North Somerset in Autumn 2018</p>	<p>Steering Group: Sarah Codling, James Clayton, Peter Crew (Chairman), Terry Porter Mark Canniford Richard Nightingale</p>	<p>CR and PSPO Workshops: 03/05/17</p> <p>WG Meetings: 2017 06/06/18 Appreciative Inquiry</p>
ICT Steering Group	<p>To review existing digital inclusion measures, encourage digital inclusion, and ensure adequate facilities are in place to support those who cannot use/access digital</p> <p>To be engaged in user testing</p> <p>To inform the Members' ICT Steering Group (chaired by the Executive Member)</p>	<p>To achieve efficiencies and improve access for the public to council services</p> <p>To achieve financial savings contribution towards closing the budgetary gap contained within the Medium Term Financial Plan</p>	<p>Working Group: Mark Canniford, Sarah Codling, Peter Crew, Bob Garner, John Ley-Morgan, Richard Nightingale, Terry Porter</p> <p>Added Members: David Jolley, Marcia Pepperall</p>	<p>Ongoing review and user testing as required</p> <ul style="list-style-type: none"> • Intranet • Website UAT • Earthlight

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Community Access Review Steering Group	Reviewing front facing community based services in view of financial reductions, changes in user demand and changes in technology	Consultation and engagement throughout the development of the review.	Steering Group: Terry Porter, Peter Crew, John Ley-Morgan, Bob Garner, Sarah Codling	Agreed approach by the Executive in December 2015 WG meetings and Workshop for all Councillors Regular review to Panel + ward member engagement

2. Issues Awaiting Response from Executive

Area for investigation/ recommendations	Expect answer by (first panel meeting 2 months after recommendations were agreed)
None	

3. Progress on Implementing Panel Recommendations

Panel Recommendation	Executive actions – implementation progress
None	

4. Performance Monitoring and Ongoing Matters

Issue	Format and Timing
Community Safety Local Priorities	To hold partners to account through the Scrutiny process.
Winter Gardens – community use	Ongoing reassurance of continued provision of community use following transfer of the Winter Gardens to Weston College
Performance Monitoring Report	To be reviewed in line with the refreshed Corporate Plan and KPIs 2016 Quarterly – to be reported to panel by exception
Contact Centre / Gateway	To continue to monitor the progress against any issues raised and introduction of the new telephony system
Field Activity Review	Initial report to Panel June 2018
North Somerset’s Registration Service	Impact of North Somerset’s Registration Service becoming a shared service with Somerset County Council – reviewed at Panel in November 2017
Parks and Street Scene Contract Service Provision	Engagement in review of Parks and Street Scene contract service provision. Initial report to Panel June 2018

5. Issues to be considered in future

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
Domestic Abuse Support Services	Review of service provision			Report to Panel in October 2018
North Somerset Telephony Service	Implementation of new telephony system			Autumn
North Somerset Council website	Overview of website and user testing			Autumn

Lead Members:

Cllr Peter Crew – Community Safety, Community Response (and related issues)
 Cllr Terry Porter – Community Access Review, Customer Engagement, Communication
 Cllr David Oyns – Waste Services